

City of New Carlisle PO Box 419 New Carlisle Ohio 45344
937-845-9492 fax 937-845-2338

FOR RESALE/LANDLORD

APPLICATION FOR WATER AND/OR SEWER SERVICE

NAME _____

ADDRESS OF PROPERTY _____

PHONE _____ 2ND CONTACT PHONE _____

BILLING ADDRESS _____

EIN # _____ OR DATE OF BIRTH _____

I CERTIFY I AM THE OWNER OF THE PROPERTY _____
DATE OF CLOSING _____

I CERTIFY THAT I AM THE PROPERTY MANAGER _____
OWNER OF THE PROPERTY AND ADDRESS _____

(FOR HOUSE THAT HAS BEEN EMPTY)
I AM AWARE THAT A NEW METER MAY BE NEEDED AND THE
PAYMENT WILL BE MADE BEFORE WATER IS TURNED ON _____

THERE IS A \$10 TRANSER FEE THAT IS NOT REFUNDABLE.

I HAVE READ THE CITY OF NEW CARLISLE WATER/SEWER
INFORMATION SHEET PROVIDED.

SIGNATURE _____ DATE _____

CITY OF NEW CARLISLE WATER/SEWER BILL INFORMATION \$10 FEE TO ESTABLISH SERVICE

The City of New Carlisle Water and Sewer bills are mailed and due each month. The bills are due by the 15th of each month at 5:00 p.m., or next business day if the 15th is a holiday or weekend. If you do not receive a bill by the first week of each month, you must contact the City offices @845-9492 prior to the due date.

The water/sewer meters are read monthly. There should be a small black box outside the bldg. that gives us the water reading without coming inside. We will contact you if we need access to the meter inside. The top of your bill will show the reading dates and the due date is shown at the bottom. You may receive a minimum bill the first month depending on the cycle that the readings are done.

We accept payments in cash, check, money orders or credit cards. You also have the option of signing up for automatic pay. You will still receive a bill and the current amount due will be taken out of your checking or savings on the due date. Forms are at the office. Bills are due upon receipt. A ten per cent (10%) penalty is applied after the net due date on current charges. Failure to pay on the due date will result in a delinquent notice being sent. The delinquent notice is sent as a courtesy. Payments can be made at 331 S. Church, or can be mailed. You can mail payments to the City of New Carlisle, P.O. Box 419, New Carlisle Ohio 45344. We also have a night drop located at the walk of the entrance to the office. You may call in a payment using your credit card.

PLEASE READ ALL NOTICES ON THE FRONT AND BACK OF THE BILL.

Failure to make the payment at the end of each month will result in a fifty-dollar (\$50.00) service fee on shut off day and your water will be shut off without any notice. This fee and your delinquent water/sewer bill amount will have to be paid BEFORE service is restored. The late payment must be made at the City offices. If you have a returned check the water will be shut off immediately. You will be responsible to pay the return check fee, reconnect charge and amount of check in CASH. After two return checks, cash or credit card will only be accepted.

If you move out, it is your responsibility to contact the Water/Sewer Department @845-9492 ext. 23 and ask for a final reading. We will need a forwarding address. The account is not paid in full until a FINAL bill has been completed. The bill will say FINAL on it. This final amount will need to be paid on due date if you are having a new account for another address in New Carlisle to keep new service on.

If you have any problems after hours with your water/sewer service, please contact the Clark County Sheriff's Department @328-2560 and they will contact a City employee to service you.